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Banned Products Policy

Sellers must ensure that products that they sell on Woolworths MarketPlus are safe and comply with all Australian product safety laws, standards and requirements. This includes complying with product bans. Under Australian law, bans can be placed on products and product-related services if there is a risk they may cause serious injury, illness or death.

Banned products must not be sold on Woolworths MarketPlus

Sellers who sell or attempt to sell banned products on Woolworths MarketPlus will be banned themselves from selling any products on Woolworths MarketPlus Banners. In addition, Woolworths MarketPlus cooperates with regulators and may share information with regulators about any sellers who breach Woolworths MarketPlus Banners Seller Terms and Conditions by selling banned products.

If a product ban is in place the applicable product cannot be sold or offered for sale. Sellers should refer to the specific banning notice for individual products for more information, accessible [HERE](#).

Products can be subject to interim or permanent bans.

Interim bans can apply nationally, or within individual Australian states. Interim bans last for a period of 60 days, and can be extended for a further period of 60 days. **Permanent bans** apply nationally across Australia and are unlimited in duration.

For more information on product bans and how to comply with them see [HERE](#) and consult a product safety professional.

Products which are banned

While we endeavour to keep this list up to date, this list may not include all products subject to banning orders in Australia and sellers must ensure that they keep themselves aware of their product safety obligations and comply with all product bans in force. The following products are banned products and must not be sold on Woolworths MarketPlus:

- [Candles with lead wicks;](#)
- [Combustible candle holders;](#)
- [Fire footbags and other similar items;](#)
- [Gas masks with asbestos breathing devices;](#)
- [Glucomannan tablets;](#)
- [Mini jelly cups containing konjac;](#)
- [Novelty or toy-like cigarette lighters;](#)
- [Pools and spas with unsafe design features;](#)
- [Sky Lanterns and wishing lanterns;](#)
- [Small, high-powered magnets](#)
- [Stationery, art, craft or other sets with undeclared knives or cutters;](#)
- [Tinted headlight covers;](#)
- [Tongue studs without holes;](#)
- [Toothpaste containing diethylene glycol;](#)
- [Toys, childcare articles, eating vessels and utensils containing DEHP;](#)
- [Toys containing beads;](#)
- [Yo-Yo water balls.](#)
- [Lichtenberg machines.](#)

Sellers must ensure that they not only do not sell currently banned products, but they monitor and comply with future product bans. The [ACCC Product Safety Australia website](#) detailed information about Australia's product safety system.

There is also a dedicated resource which the ACCC has developed for [online sellers](#). You can also subscribe on the website to receive [product safety email updates](#) from the ACCC.

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